

October 2013 CMQ Changes CMQ/OE Primer, Seventh Edition

BOK	Primer	Comments
Section I	Section 2	<ul style="list-style-type: none"> • 25Q → 25 Q • I.A.2 Organizational culture moved & combined
Section II	Section 3	<ul style="list-style-type: none"> • 15Q → 18Q • Moved balanced scorecard to Section V • Added risk factors to SWOT
Section III A, B, C	Section 4	<ul style="list-style-type: none"> • 20Q → 19Q • Added writing styles • Emphasized project management basics • Mc Gregor, Herzberg, Maslow were dropped • Interpersonal communication skills added
Section III D, E	Section 5	<ul style="list-style-type: none"> • 12Q → 11Q • Added Excellence Canada & EFQM • Added Shewhart • Moved six sigma to Section VI • Updated Baldrige criteria • Deleted some minor standards
Section IV A, B	Section 6	<ul style="list-style-type: none"> • 16Q → 17Q • Added prioritization matrices • Added 5 whys, SMED, kaizen, and brainstorming • Moved SPC to VII • Added OEE (overall equipment efficiency) • Dropped DFX and reengineering
Section IV C	Section 7	<ul style="list-style-type: none"> • 12Q → 13Q • Added MSA and P_p P_{pk} • Moved SPC here • Killed pure survey analysis
Section V	Section 8	<ul style="list-style-type: none"> • 20Q → 17Q • Minor changes
Section VI	Section 9	<ul style="list-style-type: none"> • 15Q → 15Q • Material acceptance added • Minor changes
Section VII	Section 10	<ul style="list-style-type: none"> • 15Q → 15Q • Mentoring and coaching added • Minor changes

