

New CSSGB Changes

Section II Six Sigma Goals

- Question weighting stayed 5%
- Switched I.A.2 and I.A.3 elements

Section III Lean Principles and Design for Six Sigma

- Question weighting decreased from 10% to 8%
- Moved some lean material to Sections X and XI
- Moved all QFD material to Primer Section IV
- Additional FMEA content (4/5 pages) moved in from Section V.

Section IV Define - Teams and Customers

- Question weighting decreased from 10% to 9%.
- Some additional QFD material moved in from Section III.
- Moved pages 2/9 to Section V (Process Elements/SIPOC).
- Moved 2 pages on communications to Section V.

Section V Define - Tools, Projects, and Results

- Question weighting decreased from 15% to 14%.
- Moved material on SIPOC and process elements here from IV.
- Added material on project selection, benchmarking, and communications.
- Some FMEA material moved to Section III.

Section VI Measure - Process Analysis & Data Collection

- Question weighting decreased from 12% to 8%.
- Some topics were consolidated based on BOK changes.
- Moved relationship matrices and cause and effect to Section X.

Section VII Measure - Probability & Statistics

- Question weighting decreased from 10% to 8%.

Section VIII Capability and Measurement

- Question weighting decreased from 8% to 7%.
- Process capability for attribute data was dropped

Section IX Six Sigma Methodology - Analyze

- Question weighting stayed at 15%.

Section X Six Sigma - Improve

- Question weighting increased from 7% to 15%.
- Lean tools moved in from Section III.
- Root cause analysis moved in from Section VI.
- Added material on mistake proofing and standard work.
- Put pull systems in Section XI.

Section XI Control Concepts

- Questions increased from 8% to 11%.
- Added material for TPM, Visual Factory, and Kanban Pull